

31 Sarasota Center Blvd Sarasota FL 34240 888-501-5388

Reservation Confirmation

Printed: 10/30/2019 1:15:55 PM

Page 1 of 1



Customer Info:

Passenger(s):

Departure Ship: CARNIVAL FREEDOM

Depart Date: 04/06/19 Depart Time: 06:50 am Return Ship: CARNIVAL FREEDOM

Reservation#: 64283

Return Date: 04/07/19

Pick-up Instructions:-

THE VILLAGES MCDONALD'S

452 N. US 441 LADY LAKE

LADY LAKES CROSSING SHOPPING CENTER

@ FENNELL BLVD.

Return Instructions:-

VENICE MCDONALD'S 325 COMMERCIAL CT

VENICE

JUST WEST OF I-75 EXIT 193, NORTH SIDE

OF JACARADA BLVD

-Transportation Charges and Payments:

Fare:

\$0.00

Trip Protection:

\$5.00

Payments:

\$110.00

Passenger Names:

Last Name, First Name:

MUELLER MARK

WELCOME ABOARD...

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION

Please arrive at your bus stop at least 15 - 20 minutes prior to your departure time There is NO PARKING at our bus stops

BAGGAGE POLICY

WE HAVE A VERY STRICT BUT GENEROUS LUGGAGE POLICY. WE MUST BE ABLE TO ACCOMODATE EVERYONE. YOU ARE PERMITTED TO BRING TWO (2) PIECES AND ONE (1) CARRY ON PER PERSON ONLY! ANY MORE THAN THAT CAN RESULT IN YOU LEAVING BAGS BEHIND IN ORDER TO ACCOMODATE ALL OF OUR CUSTOMERS. THERE IS A 50LB WEIGHT LIMIT ON ALL LUGGAGE.

WE MUST BE NOTIFIED IN ADVANCE IF YOU ARE BRINGING A MOTORIZED SCOOTER, WHEELCHAIR OR WALKER!

As we are in no position to verify baggage received or distributed. It is essential that you are conscious of the whereabouts of your luggage as it is on-loaded and off-loaded from the vehicle. Valuables should be in your possession at all times. Accordingly, CRUISE CONNECTION by ESCOT CAN ACCEPT NO RESPONSIBILITY FOR BAGGAGE AND/OR PERSONAL ITEMS. (See Liability Disclaimer) Upon return (disembarkation), baggage should remain in your possession while you await our arrival (unless you wish to tip a porter to hold it for you). We will not be resposible for missing and misclaimed luggage. YOU MUST CLAIM YOUR LUGGAGE FROM THE DRIVER UPON ARRIVAL IN PORT. Please make sure you have ALL of your luggage before leaving the bus. Please pack any and all medications in your carry on and keep it with you AT ALL TIMES.

DO NOT BOARD OR LEAVE VEHICLE UNTIL YOU KNOW WHERE YOUR LUGGAGE IS!

BREAK STOPS - On departure to your ship, some routes include a 20 minute stop for breakfast. This stop is not intended for a sit down meal. On return from your ship, a lunch stop will be scheduled for approximately 30 minutes at a fast food location. In order to maintain schedule and avoid inconveniencing other passengers, the vehicle will adhere to the break departure time.



31 Sarasota Center Blvd Sarasota FL 34240 888-501-5388

Reservation Confirmation

Printed: 10/30/2019 1:15:55 PM

Page 2 of 2



BUS POLICY - No Smoking - No Food - No Drinks Permitted on Motorcoach

Cruise Connection by Escot seating is on a first come basis. If you are temporarily leaving the vehicle, please return to the same seat. Carry on luggage should be stored overhead in a secure manner.

<u>LEAVING BUS TO BOARD SHIP</u> - ALTHOUGH TIPS ARE ALWAYS DISCRETIONARY, GUIDELINES HAVE BEEN REQUESTED BY PASSENGERS: BAGGAGE HANDLING TIPS FOR DRIVERS RANGE FROM \$1.00 TO \$2.00 PER BAG. PORTERS SHOULD BE TIPPED SEPARATELY.

- 1) Take possession of your luggage from driver
- 2) Make sure that it is properly tagged
- 3) Give to porter or carry on yourself

RETURN TRIP

FT. LAUDERDALE PASSENGERS: All passengers please debark your ship between **10-10:30 AM**. Coming off earlier than these times in either port will result in a much longer wait for your returning bus. Please see our ground dispatcher once you debark. All airport passengers have priority; our passengers cannot board our equipment until all airport passengers have left the port. Every day is different. We will leave the port once all passengers are boarded. We **usually** depart port between 10:30A - NOON.

MIAMI PASSENGERS: All passengers please debark your ship between **8:15 AM-8:45 AM**. Coming off earlier than these times in either port will result in a much longer wait for your returning bus. Please see our ground dispatcher once you debark. All airport passengers have priority; our passengers cannot board our equipment until all airport passengers have left the port. Every day is different. We will leave the port once all passengers are boarded. We <u>usually</u> depart port between 9:30A -10:30A. In some instances we will then proceed to Ft Lauderdale to pick up other passengers for their return. Once everyone in BOTH ports (if applicable) are loaded, we depart for home.

BOARDING PASSES -Upon boarding our motorcoach, you will receive a colored sticker which is your Boarding Pass for your trip home. Please keep your boarding pass in a safe place during your cruise and upon disembarkation from ship, place on lapel so as to aid in the boarding process in the port. It is important that you have a Boarding Pass before leaving the motorcoach to board your ship.

SPECIAL STOPS - You will be returned to your assigned stop. Under no circumstances is the driver allowed to make a special stop no matter how close to our route. So please, do no ask our driver to do so. Thank you for your cooperation.

LIABILITY DISCLAIMER

Baggage - Cruise Connection by Escot hereby disclaims all liability for any loss, damage or stolen baggage or personal property of passenger whether caused by Cruise Connection by Escot's negligence or otherwise. We will not be resposible for missing and misclaimed luggage. YOU MUST CLAIM YOUR LUGGAGE FROM THE DRIVER UPON ARRIVAL IN PORT. Please make sure you have ALL of your luggage before leaving the bus

Other Liability Limitations and Disclaimers - While Cruise Connection by Escot will make every effort to make timely conveyance of passengers to their points of embarkation, Cruise Connection by Escot shall not be liable for any expenses, losses, or other damages due to any delay in conveying the passenger to the point of embarkation. Cruise Connection by Escot reserves the right to send any sized vehicle deemed necessary for your transportation depending on passenger load. Cruise Connection by Escot reserves the right to cancel any scheduled bus conveyance prior to departure, in which case full refund will constitute full settlement to the passenger and will terminate all liability on the part of Cruise Connection by Escot and its agents relating to that Bus Transportation.

CANCELLATION POLICY - Reservations are refundable if cancelled more than 15 days in advance of a departure for a \$10 cancellation fee per person. Reservations cancelled at 15 days and less prior to a departure are fully NON-REFUNDABLE for ANY reason. You can purchase cancellation coverage in case you need to cancel from Cruise Connection by Escot for \$5 per person when you make your reservation. This will cover your booking up through 24 hours prior to your departure time for the bus. ALL RESERVATIONS ARE NON REFUNDABLE WITHIN 24 HOURS OF DEPARTURE, REGARDLESS OF IF CRUISE CANCELLATION COVERAGE WAS PURCHASED OR NOT. Cruise Connection by Escot coverage is non-refundable once purchased. ALL reservations must be cancelled via telephone. Please call 888-501-5388. We do NOT accept email cancellations. THERE WILL BE NO EXCEPTIONS FOR ANY REASON TO THIS REFUND POLICY!

There will be no refunds, credits or discounts for delays caused by traffic, weather, mechanical or any other circumstance not controlled by Cruise Connection by Escot.

Please visit our FAQ section at http://www.cruiseconnection.travel for additional information

Thank You!